

# RENGJORD

EN

Contents	2	Operating Instructions	10
Introduction	3	Care and Cleaning	16
Important Safety information	4	Troubleshooting	18
Features	5	Limited Warranty	20

Thank you for choosing **IKEA**

This User Manual is part of our commitment to customer satisfaction and product quality throughout the service life of your new appliance.

We view your purchase as the beginning of a relationship. To ensure our ability to continue serving you, please use this page to record important product information.

---

Purchase Date

---

Model Number

---

Serial Number

### NOTE

The dishwasher is programmed to remember your last cycle so you do not have to reset each time. To start the dishwasher using the same cycle and options selected on the previous wash, just press the **START** button.

### NOTE

Not all cycles and options available on all models.

### NOTE

#### **Very Important Information - Read Before Operating Your Dishwasher!**

##### **Normal Operating Sounds**

This dishwasher does not sound like most dishwashers - **IT'S QUIETER.**

Your Direct Feed Wash System dishwasher uses energy efficient motors for the wash and drain portions of the cycle you select. Each cycle has a series of water fills and drains for washing and rinsing dishes. As each cycle begins, you may-or may not- hear the drain motor. The next sound you will hear is the splashing water as it enters the tub.

**PLEASE BE ADVISED:** If you compare this dishwasher to previous models, you may be surprised at what you **DON'T** hear.

### NOTE

**Why Energy Efficient Units run long cycles:** Several factors are important to washing dishware. The energy use of the dishwasher was reduced by applying more of the factors that don't use so much energy and less of the ones that use more. As a result, you will see that the wash cycles take longer.



## WARNING

When using your dishwasher, follow basic precautions, including the following:

### For your Safety

- Use your dishwasher only as instructed in this User Manual.
- This Manual does not cover every possible condition and situation that may occur. Use common sense and caution when installing, operating and maintaining any appliance.
- NSF certified residential dishwashers are not intended for licensed food establishments.
- **DISHWASHER MUST BE ELECTRICALLY GROUNDED.** This appliance must be connected to a ground metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on this appliance. Read the Assembly Instructions for details.
- This dishwasher is designed to operate on regular house current (120V, 60Hz). Use a circuit equipped with a 15 ampere fuse or circuit breaker. Use a 20 ampere fuse if dishwasher is connected with a food disposer.
- Do not operate dishwasher unless all enclosure panels are in their proper place.
- Keep young children and infants away from dishwasher when it is operating.
- Do not let children abuse, sit, stand or play on door or racks of a dishwasher.
- To reduce the risk of injury, do not allow children to play in or on the dishwasher.
- Use only detergents and rinse agents recommended for use in a dishwasher.
- Store dishwasher detergent and rinse agents out of the reach of children.
- If the dishwasher drains into a food disposer, make sure disposer is completely empty before running dishwasher.
- Do not wash plastic items unless marked: "Dishwasher Safe" or equivalent. Check with manufacturer for recommendations, if not marked.

Items that are not marked dishwasher safe may melt and create a potential fire hazard.

- When loading items to be washed:
  - Locate sharp items and knives so that they are not likely to damage the door seal or tub.
  - Load sharp items and knives with the handles up to reduce the risk of cut type injuries.
- Do not tamper with controls.
- Use care unloading the dishware when the SANITIZE option has been selected. Contents may be hot to the touch immediately after the end of cycle.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If hot water system has not been used for such a period, before using dishwasher, turn on all hot water faucets and let water flow from each for several minutes. This will release any accumulated hydrogen gas. **HYDROGEN GAS IS FLAMMABLE.** Do not smoke or use an open flame during this time.
- Do not store or use combustible materials, gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Disconnect electrical power to dishwasher before servicing.
- Repairs should be done by a qualified technician.
- To avoid entrapment and/or suffocation, remove door or door latch mechanism from any dishwasher that is discarded or not in use.



## WARNING

To reduce the risk of fire, electrical shock or injury when using your dishwasher, follow the above basic precautions .

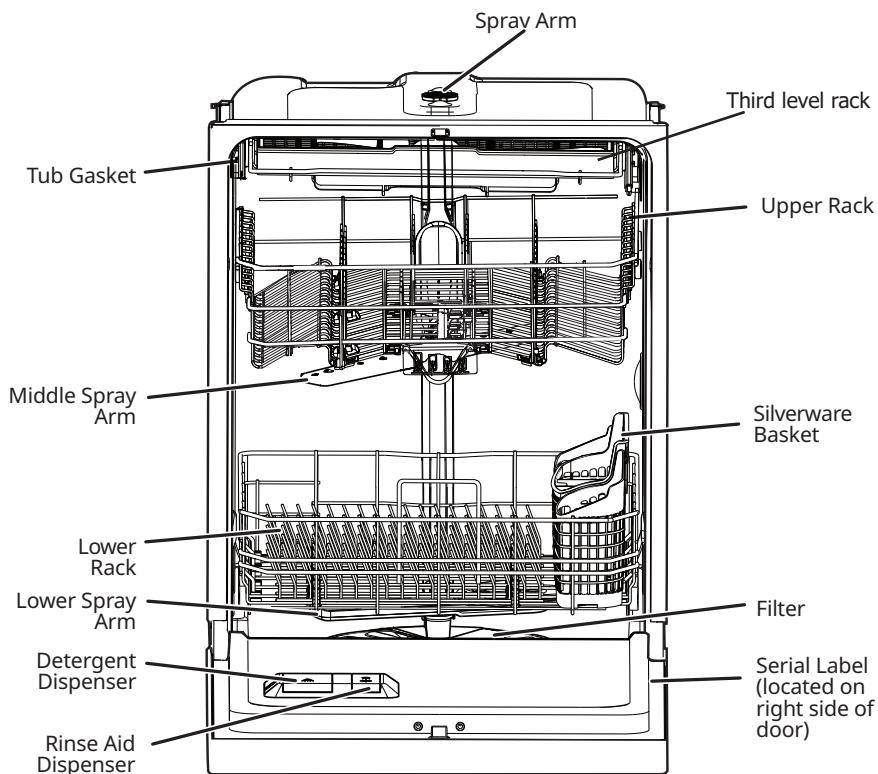


## WARNING

This symbols will help alert you to such dangers as personal injury, burns, fire and electrical shock.

**SAVE THESE INSTRUCTIONS**

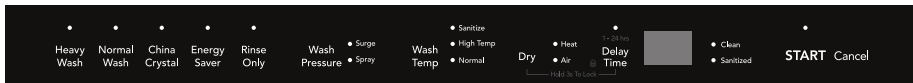
Your dishwasher cleans by spraying a mixture of hot water and detergent through the spray arms against soiled surfaces. First, the dishwasher drains for a few seconds to remove soils dropped while loading, then fills with water covering the filter area. Water is then pumped through the spray arms. Soil particles go through and across the filter and down the drain as the water is pumped out. This series of steps are repeated as needed. The number of water fills varies with the cycle being used.



Features may vary according to model.

## Getting Started

1. Load Dishwasher (See Preparing and Loading Dishes).
2. Add detergent (See Dishwasher Dispenser & Detergents).
3. Add Rinse Aid, if needed (See Rinse Aid).
4. Run hot water faucet nearest dishwasher until water is hot. Turn water off.
5. Select desired CYCLE (See Cycle Chart).
6. Select desired OPTION (See Option Selections).
7. To start, press START button and close door immediately.



## NOTE

The dishwasher checks the soil level on your dishes. In response, automatic cycle adjustments are made to assure the dishwasher gets clean – with less food the cycle gets shorter. Cycle time will also vary based on the options selected and the incoming water temperature.



## CAUTION

### Property Damage Hazard

Before starting dishwasher be sure that the water is connected and turned on. Failure to do so may cause damage to the pump seal and result in water leakage.

## Wash Cycle Selections

Cycle times are approximate and will vary with options selected. Hot water is necessary to activate dishwasher detergent and melt fatty food soils. An automatic sensor will check the incoming water temperature and, if it is not hot enough, the cycle will be lengthened for automatic water heating in the main wash and final rinse of all cycles. This happens even when HI-TEMP WASH option has not been selected. When HI-TEMP WASH is selected, an even higher temperature will be reached to handle heavier soil loads.

### Recommended Cycle for typical use:

The Normal cycle with its factory default options of normal temperature and heated dry together provide the best all around performance. This cycle selection is recommended for everyday use and is suitable for a large range of both dish load sizes and food quantities remaining on those dishes.

## Option Selections

### Wash Pressure

The programmed cycles default to the “surge” pressure option which varies the pressure optimally for the cycle’s intended normal use. If a very low “spray” is desired, press the WASH PRESSURE button. Due to wash cycle optimization, some pressure options are not selectable in all wash cycle.

## Wash Temp

The programmed cycles default to the “normal” temperature option, to choose HI-TEMP or SANITIZE press WASH TEMP button again.

### Hi-Temp Wash Option

HI-TEMP WASH option is selected, by pressing the WASH TEMP button. The dishwasher heats water in the main wash to approximately 140°F (60°C) and increases the temperature higher in the final rinse to help with the drying stage.

This helps dishwasher detergent remove food grease and soil from dishes more effectively and aids in drying performance by adding additional rinse aid and increasing the water temperature.

### Sanitize Option

To sanitize your dishes and glassware, select SANITIZE option, by pressing WASH TEMP button. When selected, the light will come on and remain on until end of cycle. The water temperature in the final rinse will be raised to 155°F (68°C) and will maintain that temperature for 9 minutes. This option is available in Heavy and Normal Cycles. Only these sanitization cycles have been designed to meet NSF requirements.

*The cycle time will be extended until the proper water temperature is reached.* Washing action will continue during the water heating delay. For best results, the incoming water temperature should be at least 120°F (49°C).

The sanitize criteria may not be satisfied if there is an interruption of the cycle, power failure or if the incoming water temperature is below 120°F (49°C).

To turn off the SANITIZE option, press the Wash Temp button. The SANITIZE light will turn off.

## Heat Dry

The HEAT DRY option in combination with rinse aid will enhance drying performance. HEAT DRY option is available on all cycles.

## Air Dry

The AIR DRY option will reduce temperature in the hot rinse of the selected wash cycle. This option will slightly decrease energy usage but will increase the likelihood that dishware will not be dry.

## Child Lock Controls

To prevent children from accidentally changing the dishwasher cycle or starting the dishwasher, lock the dishwasher controls by pressing the DELAY START button until the status window displays "loc". To unlock the controls, press the DELAY START button until "loc" is no longer displayed in the status window.

## To Cancel a Cycle and Delay Start

Both running cycle and delay countdown can be cancelled at any time.

Open the dishwasher door and press the START button until you hear a tone. The running cycle or delay countdown is cancelled.

If desired, a new cycle can now be selected, by pressing START button and closing the door immediately, the new cycle will begin.

## To Cancel a Setting

If you have selected your cycle and options and decide to cancel, by pressing the START button, the unit will go into a stand-by mode, which all LEDs will go out.

## Delay Start

The DELAY START option allows you to automatically delay starting your dishwasher from 1-24 hours.

Select your desired cycle and options, then press the DELAY START button until the desired delay time displays in the status window. The LEDs of selected cycle and options are illuminated. The status window displays the delay time and then displays 'Press Start'.

To start the delay countdown, press START button and close door immediately.

The status window displays 'Close' after the START button is pressed.

A tone will sound indicating that the countdown has started after the door is closed. The selected cycle starts when the countdown is completed.

## Opening the door during cycle

If door is opened while a cycle is running or delay is counting down, the dishwasher will stop running.

The LEDs of selected cycle and options are illuminated, the status window displays the remaining cycle time or delay time and displays 'Press Start'.

To resume, press START button and close the dishwasher door immediately. The status window displays 'Close' after the START button is pressed.

A tone will sound indicating that the dishwasher will begin running from the point of interruption after the door is closed.

If the dishwasher door is kept open for too long, or the door is closed without pressing START button, the running cycle or delay countdown will be cancelled.

## Status Indicator Lights

The CLEAN light will remain on after door is opened.

When the SANITIZE option is selected and the criteria is met, the Sanitized indicator will display and remain on after the door is opened. If the sanitization criteria is not achieved, the indicator will not display. This can happen if the cycle is interrupted or if the sanitization temperature could not be reached due to incoming water temperature significantly below 120°F.

## Status Window



The STATUS window, available on some models, indicates the following activity:

1-24h	Number of delay start hours. The last hour will count down in minutes.	CLOSE	Close will scroll across the status window indicating the door needs to be closed.
MINUTES	Number of minutes left in cycle (1-199).	L0-L6.	Level of Rinse Aid dosage.

## User Instruction Code

Instruction Code Displayed	Problem/Condition	Solution
Close	This indicates the door has been left open or not properly latched.	Ensuring the door is properly latched will clear the display. This does not indicate a problem with your dishwasher and service will not need to be contacted.
PF	Soft Power Failure: PF is displayed if a power outage occurs during a wash cycle. The wash cycle will be paused temporarily and resume once power is restored if the door has not been opened.	
	Hard Power Failure: A hard power failure means the unit will not operate until power is restored. Pressing start within 18 hours of loss of power will resume power at the point of cycle interruption.	

## Error Code

Displayed Error Code*	Problem	Solution
i10	A low fill has been detected.	Look for a pinched water supply line, or water shutoff is not completely opened.
i20; i40; iF0	Clogged filters or a restricted drain line has been detected.	Check and clean both filters and sump area and check for a pinched or blocked drain hose. If the drain line is attached to a disposer, check that the knockout plug has been removed.
i30	A leak or overflow of water has been detected in the bottom pan.	Look for loose connections at the water inlet valve and ensure the unit is properly leveled.
i50	A problem has been detected with the drain or wash motor.	Pressing the cancel button or turning power off at the breaker for 5 min. should clear this error code and the unit can be restarted.  <b>If this does not resolve the problem, service will need to be called.</b>
i60	A problem has been detected with the water heating system.	
iC0	A problem has been detected with the electronic control system.	

In all Error Code instances, if pressing the Cancel button or turning power off at the breaker for 5 min. does not solve the problem, contact the Authorized Service Center stated in the warranty section.



## Cycle Chart

Cycle	Settings	Water (approx.)	Time * (Hours)	Washes/Rinses
<b>Heavy</b> For pots, pans caseroles and dinnerware with dried-on or baked-on soils, and silverware	<b>Default</b> Surge, Hi-Temp, and Heat  <b>Options</b> Sanitize, and Air	7.0 - 7.9 gal. 26.6 - 29.9 liters	2 1/4 - 3 1/4	4 Washes 3 Rinses
<b>Normal</b> For regularly soiled dishes and silverware.	<b>Default</b> Surge, Normal, and Heat  <b>Options</b> Spray, Hi-Temp Sanitize, and Air	2.9 - 7.3 gal. 11.0 - 27.7 liters	2 - 3 1/4	5 Washes 2 Rinses
<b>China Crystal</b> For lightly soiled China and Crystal	<b>Default</b> Spray, Normal, and Heat  <b>Options</b> None Available	5.7 gal. 21.5 liters	1 1/4	3 Washes 2 Rinses
<b>Energy Saver</b> For lightly soiled pre-rinsed dishes and silverware	<b>Default</b> Surge, Normal, and Air  <b>Options</b> Spray	4.4 - 7.9 gal. 16.5 - 29.7 liters	1 1/4 - 1 3/4	5 Washes 3 Rinses
<b>Rinse Only</b> For rinsing dishes that will be washed later.	<b>Default</b> Surge  <b>Options</b> None Available	2.0 gal. 7.6 liters	1/4	2 Rinses



## NOTE\*

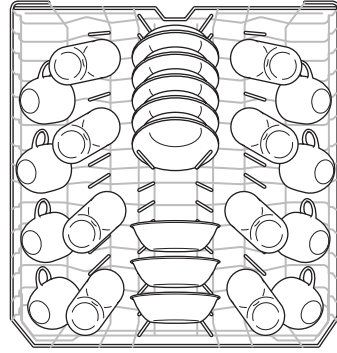
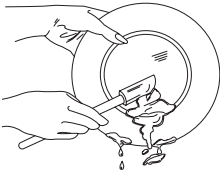
The time remaining may suddenly increase or drop several minutes. This means that the dishwasher received input from the Smart Sensor concerning the soil load and has automatically adjusted the cycle length.

## Dish Preparation

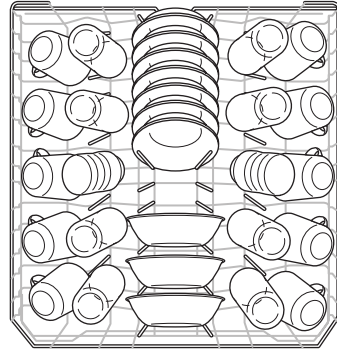
Scrape away large pieces of food, bones, pits, toothpicks, etc. The continuously filtered wash fluid will remove remaining food particles. Burned-on foods should be loosened before loading. Empty liquids from glasses and cups.

Foods such as mustard, mayonnaise, vinegar, lemon juice and tomato based products may cause discoloration of stainless steel and plastics if allowed to sit for a long period of time. Unless the dishwasher is to be operated at once, it is best to pre-rinse or use the rinse only cycle to rinse off these food soils.

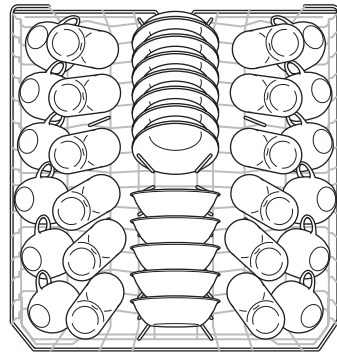
- Load racks so that large items do not prevent the detergent dispenser from opening.
- Check manufacturer's recommendations before washing items in question.
- If the dishwasher drains into a Food Disposer, **be sure disposer is completely empty before starting dishwasher.**



8 place settings standard loading pattern



10 place settings standard loading pattern



12 place settings standard loading pattern

## Loading the Upper Rack

*Features and appearance of racks and silverware basket may vary from your model.*

The upper rack is designed for flexibility in loading a wide variety of items including cups, glasses, stemware, small plates, bowls, etc.

Load glasses and plastic items in upper rack only.

Load items with open end facing down for better cleaning and draining.

Damage may occur if delicate items touch each other during dishwasher operation.

Long-handled knives and utensils can be placed in upper rack.

Be sure nothing protrudes through the bottom of the rack to block rotation of middle spray arm.

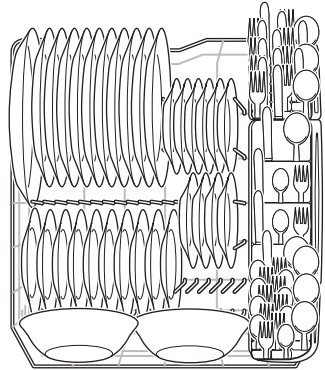
## Loading the Bottom Rack

**Features and appearance of racks and silverware basket may vary from your model.**

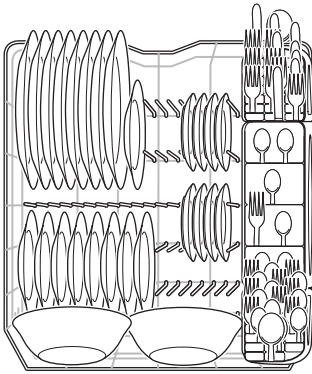
The bottom rack is best for plates, saucers, bowls, and cookware. Large items should be placed along the edge so they do not block the spray arm rotation. For best results, place bowls, casseroles, and sauce pans with soiled surface facing down or toward the center. Tilt slightly for better drainage.

Make sure tall items do not block spray arm rotation.

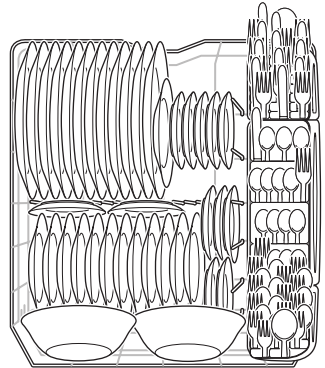
Be sure pan handles do not protrude through the bottom of the rack and block the spray arm rotation.



10 place settings standard loading pattern.



8 place settings standard loading pattern.



12 place settings standard loading pattern

## Loading the Silverware Basket



### CAUTION

Load sharp items (knives, skewers, etc.) pointing down.

Failure to do so may result in injury.

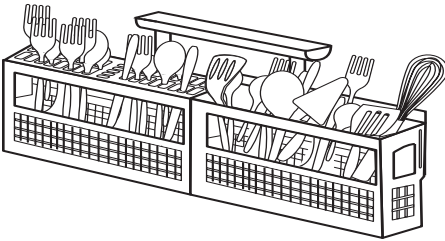
*Features and appearance of racks and silverware basket may vary from your model.*

Load the silverware basket while it is in the bottom rack or take the basket out for loading on a counter or table.

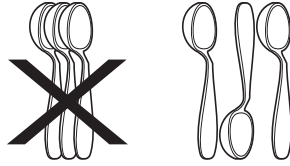
In some models small items like baby bottle caps, jar lids, corn cob holders, etc., can be placed in a covered section. Close the cover to hold small items in place.

Use suggested loading patterns, as shown, to increase washability of the silverware.

- Be sure nothing protrudes through bottom of basket or rack to block the spray arm.
- Do not mix silver and stainless to avoid damaging the silver finish



Mix items in each section of the basket with some pointing up and some down to avoid nesting. Water spray cannot reach nested items.



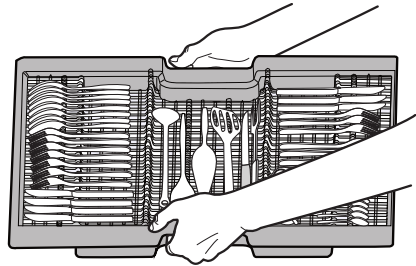
## Adding an article

To add or remove items after wash cycle starts:

- Unlatch door and wait a few seconds until wash action stops before opening.
- Add the item and wait a few seconds to allow cold air to slowly expand inside dishwasher.
- To resume cycle press the START button and close the door immediately.

## Loading the Cutlery Tray

The Cutlery Tray is designed for flatware and most cooking or serving utensils. Heavily soiled utensils or items with baked on foods should be placed in the upper rack or silverware basket for best washing performance. The separators on the cutlery tray help keep flatware separated to avoid damage and improve cleaning.



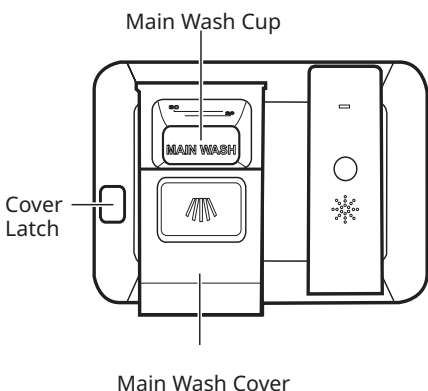
## Filling the Detergent Dispenser

The detergent dispenser has a main wash cup where you will add your detergent or detergent tab.

- Use only fresh automatic dishwashing detergent. Other detergents may cause oversudsing.
- When using automatic dishwashing detergent tablet, place one tablet in main wash cup and close.
- Add detergent just before starting cycle.
- Store detergent in a cool, dry location. Moist or caked detergent may not dissolve properly.

### To add detergent:

1. Press the dispenser cover latch to open the main wash detergent cup.
2. Add the recommended amount of detergent to the main wash cup.
3. Slide the main wash cover back over the main wash cup to close.



### CAUTION

The use of industrial grade detergent can damage parts of the dishwasher leading to damage to the unit and surrounding property. Use only household grade automatic dishwasher detergents.



### NOTE

Hard water may cause lime deposit buildup on the interior of the dishwasher. For cleaning instructions see "Removing Spots and film" section.

### How much Detergent to use

The amount of detergent to use depends on the water hardness. Water hardness is measured in grains per gallon. Using too little detergent can result in poor cleaning and hard water filming or spotting. Using too much detergent in soft water can cause etching to some glassware which is surface damage that appears like a film but cannot be wiped off. You can also determine the water hardness with a water hardness test kit from a hardware store.



### NOTE

Detergent tablets and All-In-One packs may not dissolve completely if used with the QUICK WASH cycles. If one of these products are used, place the tab or pack directly on the bottom of the tub in a corner before starting the dishwasher, rather than placing these products in the dispenser.

## Dosage of Detergent

Place a single detergent tablet or packet into the detergent dispenser compartment.

## Detergent Usage Chart

Water Hardness	Soft Water (0-3 grains)	Medium Hard Water (4-8 grains)	Hard Water (9-12 grains)
Amount of detergent (teaspoons)	4 teaspoons	6 teaspoons	8 teaspoons
Dispenser cup level	First Line	Second Line	Full



### NOTE

For very hard water, detergent alone may not be enough. A water softener is recommended to improve water quality and dishwashing performance. Try adding more detergent at the beginning of the main wash portion of the cycle. As a rule, use 1 teaspoon for each grain above 12. Unlatch the door, open slowly and add detergent to the bottom of the tub. Close the door to latch and the dishwasher will continue through the cycle.

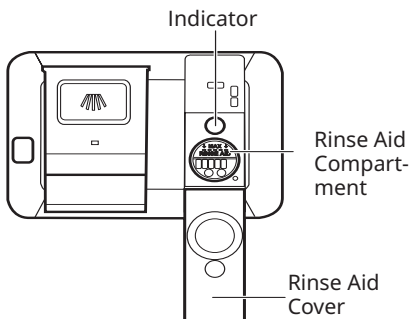
## Rinse Aid

**Rinse aid greatly improves drying, reduces water spots, filming.** With it water “sheets” off dishes rather than forming water droplets that cling and leave spots.

A dispenser, located next to the detergent cup, automatically releases a measured amount of rinse aid during the last rinse. If spotting and poor drying are problems, increase the amount of rinse aid dispensed. The indicator will be dark when full and will show clear when it is time to refill.

### To add liquid rinse aid:

1. Lift up the rinse aid cover to open.
2. Fill the rinse aid dispenser with liquid rinse aid until the liquid reaches the indicated fill level. **DO NOT** overfill.
3. Press the rinse aid cover down firmly to close.
4. Wipe up any spills with a damp cloth.



The dispenser holds enough for 11 to 66 washes, depending on setting.



### IMPORTANT

Before starting a cycle, run hot water to clear cool water from pipe.



### NOTE

The HEAT DRY option in combination with rinse aid will enhance drying performance. The energy required to use the HEAT DRY option costs pennies per cycle. You may choose not to select the HEAT DRY option; however you will have items in your dish load that will not be completely dry at the end of the cycle.

### How to adjust the rinse aid dosage

Press and hold the RINSE ONLY and DELAY START button for 5 seconds until the status window shows rinse aid level. Pressing the DELAY START button increases the increment level (L0-L6).

Once the rinse-aid level reaches L6, the status window will start back at level L0.

Pressing the START button or just pausing for a few seconds confirms the rinse aid level setting; the status window shows the duration of the cycle.

### Water Pressure

The hot water line to dishwasher must provide water pressure between 20 and 120 psi.

Low water pressure may occur when laundry or showers are in operation. If you experience poor wash performance you may need to wait until water use is reduced before starting the dishwasher.

### Water Temperature

Hot water is needed for best dishwashing and drying results. Water entering dishwasher should be at least 120°F (49°C) to give satisfactory results.

To check water temperature entering dishwasher:

- Turn on hot water faucet nearest dishwasher for several minutes to clear cool water from pipes.
- Hold a candy or meat thermometer in the water stream to check the temperature.
- If temperature is below 120°F (49°C), have a qualified person raise the hot water heater thermostat setting.

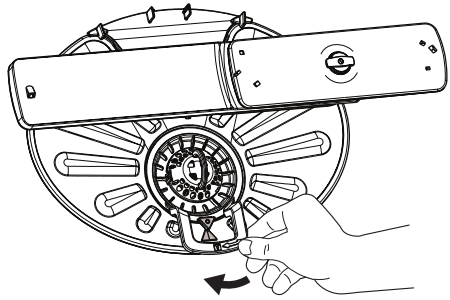
## Outside

Occasionally wipe with a mild nonabrasive detergent and water. Rinse and dry.



### NOTE

Cleaning of console surfaces must be carried out only with lukewarm water and neutral soaps.



## Care of Drain Air Gap

If a drain air gap was installed for your built-in dishwasher, check to make sure it is clean so the dishwasher will drain properly. A drain air gap is usually mounted on the counter top and can be inspected by removing the cover. This is not part of your dishwasher and is not covered by warranty.

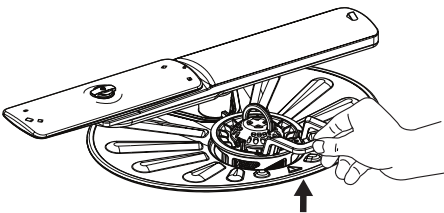
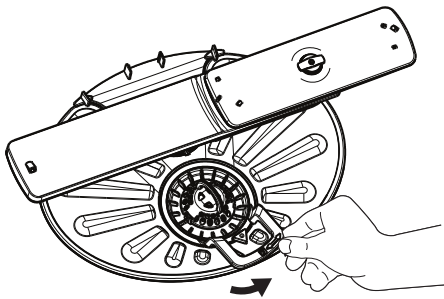
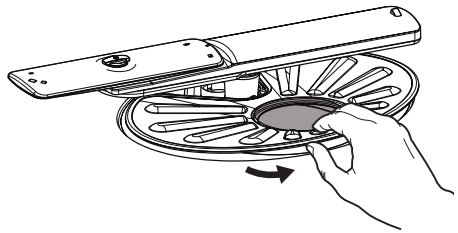
## Clean the Cylinder Fine Filter

The Cylinder Fine Filter is designed to collect some big items such as broken glass, bones and pits. The Cylinder Fine Filter needs to be cleaned to maximize wash performance.

Remove the Cylinder Fine Filter as shown, rotate it counterclockwise, lift it out, empty and clean it by rinsing under running water and replace. Use of a sponge or bottle brush may be necessary to remove all food residue.

## Clean the Coarse Filter

Take out the Cylinder Fine Filter and remove the Coarse Filter from the dishwasher tub bottom. Flush the Coarse Filter by holding it under running water and replace.





## Winterizing

A dishwasher left in an unheated place should be protected from freezing. Have a qualified person do the following:

### To Disconnect Service:

1. Turn off electrical power to the dishwasher at the supply source by removing fuses or tripping circuit breaker.
2. Shut off water supply.
3. Place a pan under the inlet valve. Disconnect water line from the inlet valve and drain into pan.
4. Disconnect drain line from pump and drain water into pan.

### To Restore Service:

1. Reconnect the water, drain, and electrical power supply.
2. Turn on water and electrical power supply
3. Fill detergent cup and run the dishwasher through a HEAVY cycle.
4. Check connections to make sure they do not leak.



## CAUTION

### Property Damage Hazard

Freezing temperatures may cause water lines to rupture. Be sure all supply lines to and circulating lines within dishwasher are protected.

Failure to do so could result in property damage.



## NOTE

See Assembly Instructions for more details on disconnecting and restoring service to your dishwasher.

**Before calling for service, review this list. It may save you both time and expense. This list includes common experiences that are not the result of defective workmanship or material in your dishwasher.**

## **Food Soils Left on Dishes**

- Choose another cycle for longer washing time.
- Choose the Hi-Temp Wash option.
- Check rack loading section for proper loading-avoid nesting items.
- Home water pressure may be too low - should be 20 to 120 pounds per square inch (psi).
- Check incoming water temperature. It should be at least 120°F (49°C). (See Factors Affecting Performance.)
- Check water hardness. For extremely hard water, it may be necessary to install a water softener. (See Detergent Chart).
- Use Fresh Detergent.
- Make sure items are not blocking the spray arms, preventing them from rotating.

## **Dishes not Dry**

- Select heat dry option.
- Make sure the rinse aid dispenser is filled.
- Increase the discharge setting of rinse aid. (See Rinse Aid).
- Check the incoming water temperature. Be sure it is at least 120°F (49°C).
- Check for proper loading-avoid nesting items.
- Plastic items may need to be towel dried.
- Cups with a concave bottom will collect water. Load them at the far left of the upper rack so they will be held in a tilted position.

## **Glassware/Flatware Spotted or Cloudy**

- Check water hardness. For extremely hard water, it may be necessary to install a water softener. (See Detergent Chart).
- Water temperature may be low. Avoid extremely low or high temperatures. (See Factors Affecting Performance.)
- Avoid overloading and improper loading. (See Preparing and Loading Dishes).
- Use fresh detergent. Old detergent is ineffective.
- Make sure rinse aid dispenser is filled.
- Check to see that proper amount of detergent is being used for cycle

selected. Also, check phosphate level. (See Detergent Dispenser.)

- Home water pressure may be too low - it should be 20 to 120 pounds per square inch (psi).

## **Dishware Chipped**

- Load with care and do not overload. (See Preparing and Loading Dishes).
- Place delicate items in top rack.
- Place glasses securely against pins and not over pins.
- Load items so they are secure and don't jar loose when moving racks in and out. Move racks in and out slowly.
- Make sure tall glasses and stemware will clear top of tub when rack is pushed in.
- Fine antique china and crystal should be hand-washed.

## **Water in Bottom of Tub**

- Water left in the tub bottom after the cycle is complete is not normal. If water remains in the bottom of the tub, the dishwasher may not be draining properly. (See Dishwasher Does not Drain Properly).

## **Dishware Stained or Discolored**

- Tea and coffee can stain cups. Remove the stains by hand washing in a solution of 1/2 cup (120 ml) bleach and one quart (1L) of warm water. Rinse thoroughly.
- Iron deposits in water can cause a yellow or brown film. A special filter installed in the water supply line will correct this problem. (See Removing Spots and Film).
- Aluminum utensils can leave gray/black marks when they rub against other items. Load Properly.
- Certain high acid foods can cause discoloration of stainless steel and plastics if allowed to sit for a long period. Use the Rinse Only cycle or rinse by hand if not operating dishwasher at once.
- Mixing stainless steel and silver utensils in silverware basket can cause pitting of the stainless steel blades. Avoid mixing stainless steel and silver.

## **Cycle Takes a Long Time**

- Is cycle in a water heating delay?
- Has the delay start option been selected?
- Has the sanitize option been selected?

## **Normal Sounds You Will Hear**

- Normal sounds include water fill, water circulation and motor sounds.

**Dishwasher Leaks**

- Use only fresh detergent designed for automatic dishwashers. Measure detergent carefully. Try a different brand.

**Etching**

- Using too much detergent especially in soft or softened water causes damage that looks like a film but cannot be removed.
- Adjust the amount of detergent based on the water hardness. (Check Detergent Chart).
- Lower the water temperature.

**Detergent Left in Dispenser Cup**

- Detergent may be old. Discard and use fresh detergent.
- Be sure the dish load doesn't block spray from entering the detergent cup.
- Check to see if cycle has been completed.
- Make sure items do not prevent the detergent dispenser from opening.

**Vapor at Vent**

- Spilled rinse aid can cause foam and lead to overflowing. Wipe up any spills with a damp cloth.
- Water vapor escapes from the vent during the drying part of the cycle. This is normal.
- Check to see that dishwasher is level. (See Assembly Instructions).

**Dishwasher Won't Run**

- Check to see if circuit breaker is tripped or if a fuse is blown.
- Make sure water supply is turned on.
- Check to see if cycle is set correctly. (See Operating Instructions).
- Is dishwasher set for Delay Start Option?
- Make sure door is closed and latched.

**Dishwasher Won't Fill**

- Is water supply turned on?

**Dishwasher Does Not Drain Properly**

- If unit is hooked up to a food waste disposer, make sure the disposer is empty.
- Check to see if the knockout plug has been removed from inside the food waste disposer inlet.

- Check to see if drain hose is kinked.
- Make sure cycle is complete, not in a pause.

**Dishwasher has an Odor**

- Soiled dishes left in dishwasher too long can create an odor. Use Rinse Only cycle.
- There will be a "new" smell when first installed. This is normal.
- Check to see if unit is draining properly. (See Dishwasher Does Not Drain Properly).

**Stains on Tub Interior**

- Washing large amounts of dishware with tomato based soil can cause a pink/orange appearance. This will not affect performance and will gradually fade over time. Pre-rinsing or using the Rinse Only cycle will reduce the chance of staining. Using air dry option will lessen staining.

**Opening the door during cycle**

- If the dishwasher door is opened while the unit is running, the START button must be pressed and the door shut immediately to return the unit to the selected cycle and option.

**Removing Spots and Film**

Hard water can cause lime deposit buildup on the interior of the dishwasher. Dishes and glasses may also get spots and film for a number of reasons. (See Glassware/Flatware Spotted or Cloudy section). To remove buildup, and film, clean using the following instructions:

1. Load clean dishes and glasses in normal manner. Do not load any metal utensils or silverware.
2. Do not add detergent.
3. Select the NORMAL cycle. Press START button. Close and latch the door.
4. Allow dishwasher to run until it starts the second water fill (approximately 10 minutes).
5. Unlatch and open door and pour 2 cups of white vinegar into the bottom of dishwasher.
6. Close and latch door and allow cycle to finish.

## How long is the IKEA guarantee valid?

This guarantee is valid for five (5) years from the original date of purchase of Your appliance at IKEA. The original sales receipt is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance.

## Who will execute the service?

IKEA Service Provider will provide the service through its own service operations or authorized service partner network.

## What does this guarantee cover?

The guarantee covers faults of the appliance which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only. Some exceptions not guaranteed are specified under the headline "What is not covered under this guarantee?" Within the guarantee period, the costs to remedy the fault (e.g., repairs, parts, labour and travel) will be covered, provided that the appliance is accessible for repair without special expenditure. On these conditions the local regulations are applicable. Replaced parts become the property of IKEA.

## What will IKEA do to correct the problem?

IKEA appointed Service Provider will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA Service Provider or its authorized service partner through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

## What is not covered under this guarantee?

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by chemical or electrochemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.
- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible colour differences.
- Accidental damage caused by foreign objects or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.
- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a non-domestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to his home or another address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by IKEA.
- Cost for carrying out the initial installation of the IKEA appliance. However, if an IKEA appointed Service Provider or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the appointed Service Provider or its authorized service partner will reinstall the repaired appliance or install the replacement, if necessary.

### How country law applies

The IKEA guarantee gives you specific legal rights, and you may also have other rights which vary from state to state or jurisdiction to jurisdiction. However these conditions do not limit in any way consumer rights described in the local legislation.

### Area of validity

For appliances which are purchased in United States or Canada, or moved to one of the mentioned countries, the services will be provided in the framework of the guarantee conditions normal in the specified country.

An obligation to carry out services in the framework of the guarantee exists only if the appliance complies and is installed in accordance with:

- the technical specifications of the country in which the guarantee claim is made;
- the Assembly Instructions and User Manual Safety Information.

### The dedicated AFTER SALES for IKEA appliances

Please don't hesitate to contact IKEA appointed After Sales Service Provider to:

- make a service request under this guarantee;
- ask for clarifications on installation of the IKEA appliance in the dedicated IKEA kitchen furniture;
- ask for clarification on functions of IKEA appliances.

To ensure that we provide you with the best assistance, please read carefully the Assembly Instructions and/or the User Manual before contacting us.



Phone number:  
(833) 337-4006

Opening hours:  
Monday - Friday  
8:30 am - 8:00 pm EST

### How to reach us if you need our service

**In order to provide you a quicker service, we recommend to use the specific phone numbers listed on this manual. Always refer to the numbers listed in the booklet of the specific appliance you need an assistance for.**

**Please also always refer to the IKEA article number (8 digit code) placed on the rating plate of your appliance.**

### SAVE THE SALES RECEIPT!

It is your proof of purchase and required for the guarantee to apply. The sales receipt also reports the IKEA name and article number (8 digit code) for each of the appliances you have purchased.

### Do you need extra help?

For any additional questions not related to After Sales of your appliances please contact your nearest IKEA store call centre. We recommend you read the appliance documentation carefully before contacting us.

117850510-A-672021